

**CSHS REGIONAL RESOURCE GUIDE – REGION 9**  
**Livingston; St. Helena; St. Tammany; Tangipahoa; Washington**

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
<b>Advocacy Center</b> <a href="http://www.advocacyla.org">www.advocacyla.org</a>	Toll free Spanish & Vietnamese	<b>800-960-7705</b>	No cost legal services Advocacy/outreach/training Education/Access/Voting	Persons with disabilities and elderly	No
<b>Child Care Assistance Program (CCAP)</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	Toll free	<b>888-524-3578</b> <b>888-LAHELPU</b>	Child care assistance for children under 13	Financial criteria	No
<b>Child Protection Investigation</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	State hotline- report*	<b>855-4LA-KIDS</b> <b>855-452-5437</b>	Investigates/validates child abuse/neglect claims	Birth thru 17 yrs	No
<b>Children's Special Health Services (CSHS)</b> <a href="http://www.dhh.la.gov/cshs">www.dhh.la.gov/cshs</a> <b>Family Resource Center</b>	Main Number  Children's Hospital	<b>985-543-4165</b> <b>985-543-4170</b>  <b>504-896-1340</b>	Regional sub-specialty medical clinics and/or care coordination	birth – 21 years Financial & medical criteria	MD writes diagnosis on Rx
<b>Dental Services (MCNA)</b> <a href="http://www.mcna.net/">www.mcna.net/</a>	Main Number	<b>800-494-6262</b>	Dental Services	Medicaid Eligible *MCNA web site for benefit info	No
<b>Dental Services (MCNA)</b> <a href="http://www.mcna.net/">www.mcna.net/</a>	Main Number	<b>800-494-6262</b>	Dental Services	Medicaid Eligible *MCNA web site for benefit info	No
<b>Dept. of Education – (Child Search/Exceptional Children - Pupil Appraisal)</b> <a href="http://www.doe.state.la.us">www.doe.state.la.us</a>	Livingston St. Helena St. Tammany Tangipahoa Washington	<b>225-667-2080</b> <b>225-222-4349</b> <b>985-898-3311</b> <b>985-748-7153</b> <b>985-839-9816</b>	Developmental Screening; Special Education preschool; ST, OT, PT	Developmental Screening 3 – 5 years	No referral
<b>Early Steps</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Main Number	<b>985-429-1252</b>	Developmental Screening & Early TX intervention	Ages birth – 3 years	No referral needed.
<b>Emergency/Disaster Am Red Cross</b> <a href="http://www.nelaredcross.org">www.nelaredcross.org</a>  <b>United Way</b> <a href="http://www.uwnela.org">www.uwnela.org</a>  <b>Department of Family Services</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	Am Red Cross  United Way  Family Services	<b>800-229-8191</b>  <b>211</b>  <b>888-LAHELPU</b>	Emergency relief Vietnamese/Spanish Evacuation guides  Community resource link  24 hr hot line-SSI; WIC; Medicaid; Food Stamps	Disaster relief  Criteria depends on program  Financial Criteria	No
<b>Families Helping Families Northshore LA</b> <a href="http://www.fhfnorthshore.org">www.fhfnorthshore.org</a>  <b>Bayouland FHF Information Center</b> <a href="http://www.blfhf.org">www.blfhf.org</a>	FHF Main Toll free  Family2Family Information Center	<b>985-875-0511</b> <b>800-383-8700</b>  <b>800-331-5570</b>	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No referral
<b>Food Stamps (SNAP) Supplemental Nutrition Program</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	Livingston Bogalusa St. Helena Tangipahoa Washington	<b>225-686-2261</b> <b>985-732-6223</b> <b>888-524-3578</b> <b>888-524-3578</b> <b>888-524-3578</b>	Food/nutrition support	Financial Criteria	No
<b>Health Insurance Marketplace</b> <a href="http://www.healthcare.gov">www.healthcare.gov</a>	Statewide – National Marketplace	<b>800-318-2596</b>	Health Insurance programs	Financial Criteria	No
<b>Louisiana Federation of Families for Children's Mental Health</b> <a href="http://www.laffcmh.org">www.laffcmh.org</a>	Main Number Parent Line (Toll Free)	<b>225-293-3508</b> <b>800-224-4010</b>	Information& Referral; Education, training and family mentoring for Behavioral Health issues. Peer to peer mentoring youth – 24 yrs	Caregiver, parent & Children with emotional behavioral, or MH issues	No
<b>Louisiana Rehab Services (LRS)</b> <a href="http://www.laworks.net/WorkforceDev/LRS/LRS_Main.asp">www.laworks.net/WorkforceDev/LRS/LRS_Main.asp</a>	Covington Office	<b>866-355-0430</b> <b>985-871-8385</b>	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No

\*Most State and Federal Programs are based on financial eligibility and/or Diagnoses. Refer to agency for eligibility determinations.

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<b>Medicaid /Bayou Health Enrollment</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	LaCHIP/Bayou Health	<b>877-252-2447</b>	Health Insurance 24 hours Service - Vietnamese/ Spanish spoken	Financial Criteria La MOMS – Pregnancy through 60 d PP	No
<b>Mental Health Services</b>  <b>Florida Parishes Human Services Authority</b> <a href="http://fphsa.org">http://fphsa.org</a>	LaMOMS/ TAKE CHARGE	<b>888-342-6207</b>			
	Hammond –adult Hammond –child Bogalusa Livingston St. Helena St. Tammany Tangipahoa Washington Crisis Line*	<b>985-543-4800</b> <b>985-543-4080</b> <b>985-624-4450</b> <b>985-543-4730</b> <b>985-543-4730</b> <b>985-624-4450</b> <b>985-543-4730</b> <b>985-624-4450</b> <b>800-272-8367</b>	Treatment for Mental Health & Addictive Disorders        <b>*after hours</b>	Call for eligibility determination	No
<b>Office of Citizens with Developmental Disabilities – Florida Parishes Human Services (FPHSA)</b> <a href="http://fphsa.org">http://fphsa.org</a>	<b>Toll free Main</b>	<b>800-866-0806</b> <b>985-543-4730</b>	Cash subsidy; Extended family living; ICF/DD Residential services; Individual & Family Support; Supported living; Transition Svc, Mental Health	Developmental Disability eligibility  Birth – adult	No
<b>North Lake Resource Center on Developmental Disabilities (Hammond)</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	<b>Resource Center</b>	<b>985-543-4113</b>	Nutrition, PT, OT, ST, Early Steps, Nursing, Social Work; Mental Health; DD Technical Assist; DD Training and Education		
<b>Personal Care Services EPSDT</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Toll free	<b>877-455-9955</b>	Personal Care Services	Birth - 21 yrs Medicaid Eligible Parent can enroll	MD signs enrollment form
<b>Prescription Assistance- Partnership for Prescription Assist</b> <a href="http://www.pparxla.org">www.pparxla.org</a>	<b>PPA</b>	<b>888-477-2669</b>	Prescription Assistance Low/no cost	Financial criteria	No
<b>St. Vincent De Paul</b>	<b>SVD</b>	<b>504-940-1904</b>	Prescription Assistance	Financial criteria	
<b>CENLA (CMAP)</b>	<b>CENLA</b>	<b>888-443-7494</b>	Prescription Assistance	Financial criteria	
<b>Wal-Mart</b> <a href="http://www.walmart.com">www.walmart.com</a> <b>Target</b> <a href="http://www.target.com">www.target.com</a> <b>Kmart</b> <a href="http://www.kmart.com">www.kmart.com</a>	<b>Local store</b>	<b>Call area store</b>	\$4-5/30 day supply Kmart \$10/90 day	No eligibility criteria* Low cost generic formulary	
<b>Shriner's Hospitals for Children (Shreveport)</b> <a href="http://www.shrinershospitals.org">www.shrinershospitals.org</a>	Shriner's Main	<b>318-222-5704</b>	Orthopedic conditions; Surgery; Therapy; Equipment	No cost, must keep appointments	Diagnosis from MD
<b>Social Security Disability SSI</b> <a href="http://www.ssa.gov">www.ssa.gov</a>	SSA	<b>800-772-1213</b>	Income for disabled <b>*Reapply, if denied</b>	Medical Criteria	Diagnosis from MD
<b>Transportation Medicaid/Bayou Health</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	<b>855-325-7565</b> <b>866-430-1101</b> <b>877-917-4150</b> <b>888-913-0364</b> <b>855-369-3723</b> <b>866-726-1427</b>	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
<b>Women Infants and Children (WIC)</b> Food & Nutrition Service (FNS) <a href="http://www.fns.usda.gov">www.fns.usda.gov</a>	Covington Livingston St. Tammany Slidell Tangipahoa Washington Toll free help line	<b>985-871-6030</b> <b>225-686-7017</b> <b>985-847-0720</b> <b>985-847-0720</b> <b>985-543-4165</b> <b>985-839-5646</b> <b>800-251-2229</b>	Food and formula vouchers nutrition education breastfeeding support	Must keep MD appointments	MD signs application

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